

September, 2020

### **Warranty Terms – AWR 300 Electronic Reader**

As part of Agrident GmbH a company incorporated and registered in Germany, whose office is located at Steinklippenstr. 10, 30890 Barsinghausen, Germany ("MAHI") commitment that its products are and will remain free from defects in respect of material and workmanship arising from their normal use and service, and its commitment to customer satisfaction, MAHI is offering a warranty against defect in material and workmanship as follows ("**Warranty**"):

#### **General**

Unless otherwise provided below or as required by applicable law, subject to the following, the warranty for the AWR 300 Reader Electronic (the "**Products**"), will be 12 months commencing from the date of shipment ("**Warranty Period**"). Where customers have opted for the extended warranty pursuant to the relevant purchase order, the Warranty Period for the Products shall be extended for an additional 12 months for a total of 24 months, subject to the following terms and conditions.

During the Warranty Period, defective Products will be replaced or repaired (at MAHI's option) at no charge. The Warranty Period and terms of this Warranty will also apply to the new Products provided under this Warranty for the remaining term of the Warranty Period of the original Products replaced.

Following the end of the Warranty Period, the malfunctioning Products will be replaced by MAHI at the then-current listed price for a new Product.

#### **Terms**

Products for replacement must be sent back to MAHI after cleaning and disinfecting. The Warranty shall not apply in the event that the Products have been modified by the customer or damaged by unreasonable use, accident or negligence, or in force majeure event, including but not limited to, earthquakes, drought, fires, tidal waves, floods, unanticipated geological or ground conditions, lightning, or any extreme weather or environmental conditions.

MAHI's obligation under this Warranty shall be limited to the repair or exchange (at MAHI's option), free of charge, of the Products that have been proved to be defective arising from normal use during the Warranty Period. Any defective Products sent for replacement must be accompanied by proof of purchase.

The customer will send the claim first and will notify MAHI in advance of the shipment of defective Products. All defective Products will be returned to MAHI, unless instructed otherwise by MAHI, and only after confirmation by MAHI.

Shipment will be at the customer's cost.

It should be noted that, this Warranty is valid on the condition that the Products are used and stored according to MAHI's instructions as set out in MAHI's instruction manuals and according to the technical limitations as stipulated in MAHI's literature or as stated by a representative of MAHI.

For avoidance of doubt, the Warranty shall not apply in case of loss or breakage.

MAHI reserves the right, at its sole discretion, to amend/alter these terms by providing prior written notice of 14 days.



### **European Union Customers**

For customers in the European Union, the Warranty Period shall be for a period of 24 months. All other terms and conditions shall be as set forth above.