



October 2025

Warranty Terms – Allflex Animal EID Readers

As part of Agrident GmbH a company incorporated and registered in Germany, whose office is located at Steinklappenstr. 10, 30890 Barsinghausen, Germany ("**MAH**") commitment that its products are and will remain free from defects in respect of material and workmanship arising from their normal use and service, MAH is offering a warranty against defect in material and workmanship in accordance with and subject to the following terms ("**Warranty**"):

General

The warranty for Allflex Animal EID Readers (Pocket, Handheld and Stationary) (collectively the "**Products**") pursuant to the terms set forth herein will be for a period of 24 months commencing from the date of purchase ("**Warranty Period**").

During the Warranty Period, defective Products to which this Warranty applies will be replaced or repaired (at MAH's sole and exclusive discretion) at no charge. The Warranty Period and terms of this Warranty will also apply to the replaced or repaired Products provided under this Warranty for the remaining term of the Warranty Period of the original Products.

Following the end of the Warranty Period, the malfunctioning Products will be replaced by MAH against customer's payment of the then-current listed price for a new Product.

Terms

The Warranty shall not apply in case the defect arises from normal wear and tear of the Products, in the event that the Products have been modified by the customer or damaged by unreasonable use, accident, misuse or negligence, or in force majeure event, including but not limited to, earthquakes, drought, fires, tidal waves, floods, unanticipated geological or ground conditions, lightning, or any extreme weather or environmental conditions.

MAH's obligation under this Warranty shall be limited to the replacement or repair (at MAH's sole and exclusive discretion), free of charge, of the Products that have been proved to be defective arising from normal use, maintenance and storage during the Warranty Period. This Warranty is valid on the condition that the Products are used, maintained and stored according to MAH's instructions, as set out in MAH's instruction manuals and according to the technical limitations as stipulated in MAH's literature or as stated by a representative of MAH.

In cases whereby MAH decides at its sole and exclusive discretion that repair of the defective Products is required, such defective Products sent for repair must be (a) accompanied by proof of purchase; and (b) sent back to MAH after cleaning and disinfecting. Shipment of the defective Products to and from the customer's premises will be at the customer's cost.

For avoidance of doubt, the Warranty shall not apply in case of Product loss or breakage.

MAH reserves the right, at its sole and exclusive discretion, to amend/alter these terms by providing prior written notice of 14 days.